

GUIDELINES FOR VISITING THE FELSENTHERME THERMAL SPA

“3G rule” - TESTED, RECOVERED, VACCINATED

A visit to the Felsentherme Bad Gastein is only possible with proof of a negative test, vaccination, or recovery from infection - this requirement will be checked by the data carriers.

There are no testing facilities available on site!

Tested:

- Negative result of a SARS-CoV-2 antigen test for personal use, which is carried out and then recorded using the official data processing system. (valid for 24 hours)
- Negative result of an antigen test result for SARS-CoV-2 - supervised rapid test in an official test station (**NEW: valid for 24 hours**)
- Negative PCR test (valid for 72 hours)
- Student self-test with „passport“ (valid for 48 hours)

Vaccinated:

- Vaccinations (2/2): only valid with proof of complete immunization (from the day of the 2nd vaccination) for 360 days maximum
- **Vaccination (1/1):** with vaccines for which only one vaccination is intended (Johnson & Johnson) - from the 22nd day after vaccination are valid 270 day
- **Vaccination & corona infection:** if a positive molecular biological test for SARS-CoV-2 was available at least 21 days before the vaccination or proof of neutralizing antibodies before the vaccination, whereby the vaccination must not be more than 360 days ago

Recovery:

- Medical confirmation that an infection has occurred and subsequently expired, valid for a maximum of 6 months from date of issue.
- A separation notice from the person infected with SARS-CoV-2, valid for a maximum of 6 months from date of issue.
- Proof of neutralizing antibodies, valid for a maximum of 3 months after date of issue.

We ask all guests to present the relevant proof to the thermal bath cash desk without being asked. Children up to the age of 10 are exempt from this rule.

The following free test options are available in Gastein:

- Mon – Fri during the regular opening times at the Bad Gastein pharmacy. Tests without appointments are also possible. Tests are also offered at the weekends during the summer. You can find more information [HERE](#).
- Supervised self-tests at the Fest-Alm in Bad Hofgastein, available from 12 noon to 8pm. Registrations are possible [HERE](#).

Collection of contact data

To provide the health authorities with the best possible contact tracing in the event of a suspected Covid-19 case, our guests are asked to scan the QR code via smartphone at the cash desk to enable digital guest registration. Alternatively, you can fill out a contact form.

The information given by the responsible person will only be used in connection with a suspected Covid case to enable contact tracing by the relevant authority. Otherwise, the information will be deleted or destroyed after 28 days. Further information on data protection can be found at www.felsentherme.com

Increased hand and bathing hygiene

As in all public spaces, we currently recommend that you pay more attention to your hand hygiene. In addition to the mandatory shower after swimming or sauna use, hands should also be washed regularly and thoroughly. Please use the mounted hand sanitizer dispensers in the entrance and sanitary areas. We would like to remind you that it is your responsibility to disinfect equipment in the fitness studio or in the solarium after each use.

Individual Responsibility

Only through disciplined cooperation, can we guarantee all guests the highest level of safety. We therefore ask you to take personal responsibility in complying with the guidelines - this is the only way that we can guarantee that you can have a relaxed stay in the thermal baths. If you have any questions, our team is always there for you.

Loyalty

Look after yourself - look after myself! By following the recommendations, you are not only protecting yourself, but also your fellow human beings and you are contributing to the fact that all guests feel comfortable and safe. Together we are stronger!

Entry without payment on site

Some of our entrance offers are also available in our online shop. When purchasing an entrance product online, you only need to present the online ticket with barcode at the cash register. No further payment process is required. Additional discounts or promotional credits are available to purchase online. Subsequent discounts or promotional credits are not possible on site.

Thank you for your support and understanding!

**If you have any questions, please do not hesitate to call us at +43 (0) 6434 / 2223-0
or by email at info@felsentherme.com**